Welcome to

Project Sustainability Approaches & Strategies
Today’s Speakers

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Side by Side  
Associates, Partners in Community Building

Gretchen Arntz,  
Directory of Philanthropy,  
Emmaus Rebuilding Lives  
AmeriCorps VISTA

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VISTA, Emmaus  
Rebuilding Lives  
AmeriCorps VISTA
Session Goals

By the end of the webinar, you will be able to:

- Define project sustainability within the VISTA context
- Define member and supervisor roles
- Identify specific practices that can lead to VISTA project sustainability
- Plan for sustainability
- Identify existing resources
Sustaining the VISTA’s Work

- Who will carry on the VISTA’s work?
- How will you ensure that they are ready?
- How will you build community & organizational support?
Members wanted to know more about...

- Impact of the project activities on the overall agency goals
- Tips to help transfer community relationships
- Concrete examples of ensuring sustainability
Supervisors wanted to know more about...

- Helping members understand impact
- Defining sustainability with sub-sites
- Focusing on sustainability from the start
- Helping members prepare for the next VISTA
- Working with community partners on sustainability
What, How & Who of Sustainability

What is sustainability?

How does it work?

Who owns it?
What Is Sustainability?

Sustainability is the ability of a program or organization to continue engaging community stakeholders to meet the needs of the community efficiently and effectively after the last VISTA is gone.
VISTA Project Application & Sustainability

- Outlines how the project will build long-term sustainability
- Describes how this approach will change over time as the VISTA(s) implements the project
- Accessible in eGrants or from your sponsoring organization
  - See the “Strengthening Communities” section
4 Types of Organizational Capacity

- Program Capacity
- Communication Capacity
- Human Capacity
- Community & Stakeholders
- Financial Capacity
Building Capacity for Sustainability

VISTA projects build capacity to support program sustainability. VISTA members:

- Create, expand or strengthen organizational systems or processes
- Engage and empower community members and organizational partners
Project Example: WCS Mentoring

- **National goal:** Education
- **Agency goal:** Improve educational and behavioral outcomes
  - **Project goals:** Ensure that children of incarcerated parents receive the educational, social, and emotional support they need
  - **VAD goals:** Develop a sustainable volunteer recruitment and management systems for the WCS mentoring program
  - **VISTA activities:** create outreach systems, develop targeted marketing materials, enhance the current mentor training
Chat Question

- What factors do you think lead to sustainable VISTA projects?
Study of Sustainable VISTA Projects

84% of VISTA projects operating 3 years later

- Trained and dedicated VISTAs
- Support from the community
- Established and experienced organizations
- Alignment of project goals with the mission

How?

Why were some projects not sustained?

- Poor organization/project management
- Lacked resources - funds and/or volunteers
- Lacked community support
- Lacked organization support

How?
Create a Plan

- Is there a plan for sustainability?
A Sustainability Plan should include:

- Objectives
- Milestones
- Timeline
- Activities
- Persons responsible
- Plan for checking in/assessing progress
Who is Ultimately Responsible

Q: Who is responsible for sustainability?

A: The staff person who is looking at the ‘big picture’ of sustainability for your program.
Sustainability Roles

**Supervisor/Organization & Community**
- Envision future of project
- Create & engage community advisory board
- Create & implement sustainability plan
- Orient sub-sites & members to plan

**VISTA Members**
- Build capacity of organization & community
- Support sustainability through VAD activities
- Engage staff and community in VAD activities
- Transfer knowledge, products, & relationships
# Sustainability Across the Project Lifecycle

<table>
<thead>
<tr>
<th>Who?</th>
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<tr>
<th>Pre VISTA: Project Application</th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Post VISTA</th>
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<tbody>
<tr>
<td><strong>Organization</strong></td>
<td><strong>Articulate goals &amp; community engagement plan</strong></td>
<td>Administer VISTA project with goal to increase capacity &amp; sustain, plan for post VISTA</td>
<td>Administer VISTA project with second year goals building on year 1, plan for post VISTA</td>
<td>Administer VISTA project with third year goals building on year 2, plan for post VISTA</td>
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<td><strong>Community &amp; Partners</strong></td>
<td><strong>Consult on application (i.e. needs sensing)</strong></td>
<td>Consult and get involved with project</td>
<td>Consult and increase involvement in project</td>
<td>Consult and begin to taking on project tasks/roles</td>
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<td><strong>VISTA member(s)</strong></td>
<td><strong>Carry out VAD duties, Build capacity, transfer capacity to next member</strong></td>
<td>Carry out VAD duties building on year 1, build capacity, transfer capacity to next member</td>
<td>Carry out VAD duties building on year 2, transfer capacity to staff and community (i.e. set up advisory board process)</td>
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Example from the field

Gretchen Arntz,
Emmaus Rebuilding
Lives AmeriCorps
VISTA

Lindsey Spratt
Emmaus Rebuilding
Lives AmeriCorps
VISTA
Evolution of Emmaus Explorers

- 2015 Emmaus Explorers launched
- Summer enrichment program for homeless children and their families
- Goal: Help children increase their confidence and self esteem in the classroom and develop a stronger sense of stability and community through family engagement
- Initial funding: Massachusetts Service Alliance
- Themed summer camp sessions, family enrichment events, and field trips
- 2016 Expansion to include after school programming
Emmaus Explorers
Outcomes and Future Goals

2015
- Served 50 children from 34 families
- Partnered with 13 community organizations and engaged 73 volunteers in over 1,200 hours of service
- Created 3 replicable programs: Learning is Fun, Building Community, and Exploring the Arts.

2016
- Spring introduced Volunteer Leadership Program to ensure sustainability
- Summer piloting similar programs for homeless mothers and other homeless adults
Emmaus 10 Tips for Creating a Sustainable Project

1. Create replicable projects
2. Cohesion with organization’s mission and strategic goals
3. Intentional focus on sustainability throughout the design and implementation phases
4. Likelihood of achieving your desired outcomes
5. Buy in from the executive leadership and Board of Directors
Emmaus 10 Tips for Creating a Sustainable Project Cont.

6. Understanding the project’s funding needs and determining likely funding opportunities

7. Effective staff and volunteers

8. Adequate non-staff resources

9. Involvement of community partners

10. Continually measure success and make ongoing adjustments to your project
Chat Question

- How are you working with your VISTA(s) to ensure the sustainability of your program?
Pass It On!

Capacity building includes the transfer of:

- Knowledge
- Products
- Relationships
Transferring Knowledge

- Asset maps
- Stakeholder analysis
- Story collection
- Presentations to organizational leaders and staff
- Community events and presentations

Who?

How?
Transferring Products

- Training and coaching users
- Planning guides, user guides, templates
- Electronic ‘binders’ on shared drive, Google drive, Dropbox
Transferring Relationships

- Contact database
- Use “we” vs “I”
- Connecting community partners and leaders to staff
- Community advisory boards
- Partnership agreements, memoranda
Chat Question

- List one action you will take to ensure the program will continue after your last VISTA departs.
Tools & Resources

VISTA Specific
- Project Sustainability Assessment Checklist To Promote Sustainable VISTA Projects
- Capacity Building in Action for Supervisors
- Gaining Community Buy In
- Weekly Supervisor Meeting Template
- VISTA Sustainability Report

From the Field
Center for Public Health Systems Science
- Program Sustainability Assessment Tool
  - Assessment
  - Planning Templates & Resources

Community Foundation of Jackson Hole
- Building Sustainability for Nonprofit Organizations
Next Steps

1. Ask your VISTAs to attend the member version of this webinar **next Wednesday 4/27** or watch the recording at:

2. Review project application “Strengthening Communities” section

3. Talk with your VISTA about sustainability, and make a list of knowledge, products, and relationships to be transferred

4. Review the sustainability resource list and use them to start or enhance your sustainability plan
Evaluation

- Please take a few moments to share your feedback through the quick poll on the right side of the screen.
- How can we improve these sessions? What topics should we include in future webinars?
- Thank you very much for your time and participation!
Questions

- To ask a question verbally, call in using the number on this slide and press *1
- To ask a question electronically, use the Q&A feature located in the bottom right corner of the screen. Please ask “All Panelists”
Thank You for Your Participation!

If you have further questions or for more information, contact us: VISTAwebinars@cns.gov

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<th>VISTA member sustainability webinar:</th>
<th>Next supervisor webinar:</th>
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| **Beyond VISTA: Project Sustainability Approaches and Strategies**  
  Apr 27, 2016  
  2:00pm Eastern | **Preparing Your Members for Life After VISTA**  
  May 17, 2016  
  2:00pm Eastern |

Visit the Webinars page on the VISTA Campus for a schedule of upcoming webinars and recordings of past webinars.