

July 19, 2013

Re: Request for waiver of overdraft-related charges, fees or other penalties

Dear Sir or Madam,

The holder of this letter is currently serving as a volunteer with AmeriCorps VISTA (Volunteers In Service To America), a national service program administered by a federal agency, the Corporation for National and Community Service. Due to difficulties with our payroll system, payments to our AmeriCorps VISTA volunteers scheduled for Thursday, July 18, 2013 were delayed by two business days. As a result, any overdraft activity incurred by the holder of this letter was through no fault of his or her own. As such, we ask that any overdraft charges, fees or other penalties related to this incident be waived.

If additional information is needed, please contact the AmeriCorps VISTA office in your state. Contact information for the office in your state can be found at <http://www.nationalservice.gov/about/contact-us/state-offices>.

*Volunteers In Service To America serve in low-income communities throughout the United States to combat poverty and poverty-related problems. During their term(s) of service, VISTA volunteers typically live at or below the poverty level. Through the years, more than 180,000 men and women have committed at least a year of full time service to the VISTA program.*

Sincerely,



Mary Strasser  
Director of AmeriCorps VISTA  
Corporation for National and Community Service  
1201 New York Avenue, NW  
Washington, D.C. 20525