

## VISTA Contacts and Resources

**My AmeriCorps** – <http://my.americorps.gov> - is a web site designed to help you enter VISTA and prepare for your year of service. This is where you will fill out forms prior to PSO. Also, *My AmeriCorps* will be your place to return to during and after service to complete administrative activities.

**The National Service Hotline** is dedicated to helping VISTA candidates and members with questions about your service year, filling out administrative forms on [my.americorps.gov](http://my.americorps.gov), Terms, Conditions, and Benefits questions, and travel information and travel reimbursement. Contact them toll free: 800-942-2677 or submit a request online at [nationalservice.gov/questions](http://nationalservice.gov/questions)

**CNCS State Office Staff** are the people who administer VISTA projects in the state where you will be serving. Almost every state has a State office. You can find contact information in this tutorial or online at <http://www.nationalservice.gov/about/contact-us/state-offices>

**VISTA Member Handbook:** The online tutorial about your Terms, Conditions and Benefits of service is based on the VISTA Member Handbook (available in English and Spanish). It contains much more information than is covered in the course and is the main source of policies, procedures and benefits descriptions for VISTA members. Go online to view it <http://vistacampus.org/mod/book/view.php?id=2093>

**Health Coverage:** Please review the AmeriCorps\*VISTA Member Health Care Guide (PDF) for information about your health care benefits. Download a copy of the guide at [http://americorps.sevencorners.com/docs/BW\\_guide06.pdf](http://americorps.sevencorners.com/docs/BW_guide06.pdf) . You also can contact Seven Corners, the health coverage provider, with specific questions at <http://americorps.sevencorners.com/> or 1-866-699-4186.

**Child Care:** GAP Solutions, Inc. distributes child care subsidies to VISTAs. These subsidies are offered for those who meet specific eligibility requirements. Call toll free (855) 886-0687 or visit [www.americorpschildcare.com](http://www.americorpschildcare.com)

**VISTA Service and Taxes:** For tax questions, including eligibility for the Earned Income Tax Credit, contact the Internal Revenue Service at [www.irs.gov](http://www.irs.gov)

**Education Award:** To use your Segal Education Award, access the Online Payment System in *My AmeriCorps*. There is a lot of information about the Education Award on the main AmeriCorps page as well as a tutorial about getting the most out of your Education Award at <https://www.nationalserviceresources.gov/edaward/>. If you still have questions, contact the National Service Trust at 1-800-942-2677, option 3.