

A Good Coach

- Advances member skills and attitudes
- Helps members deliver high quality results to all stakeholders
- Acts as someone to confide in
- Encourages members to think for themselves
- Asks questions
- Serves as a sounding board for ideas—no matter how crazy they may seem
- Helps members sail through tricky transitions and handle difficult situations and people
- Models behaviors that members can use with internal and external clients (students, seniors, fellow members, etc.)
- Does not play the "expert" or offer all the answers
- Takes time to listen
- Believes there is more than one answer to many situations